

Redress

Independent Redress Mechanism

Grievances and Complaints

Suspension Report

IRM Case: C-0005

16 October 2020



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Suspension Report

1. The IRM received a complaint through its online complaints form on 27 August 2020, but suspended the processing of the complaint on 14 September 2020 at the request of the complainant(s).
2. Through discussions with the complainant(s) it emerged that the primary goal of the complainant(s) at this time was to obtain more information about the GCF project concerned. Upon receiving information about the GCF's Information Disclosure Policy and the procedures for requesting information from the GCF Secretariat, the complainant(s) requested that the complaint be suspended pending the outcome of the complainant(s) utilising the request for information processes.
3. The complainant(s) is at liberty to re-activate the complaint at a later date, if the complainant(s) wishes.
4. Details of this complaint will be disclosed if the complaint is re-activated and the IRM completes its eligibility determination.

[Signed]

Lalanath de Silva, Ph.D, LL.M

Head Independent Redress Mechanism

Green Climate Fund

Songdo International Business District

175, Art Center-daero, Yeonsu-gu, Incheon 406-840

Republic of Korea

Prepared by:

Christine Reddell, B.A, LL.B, LL.M

Registrar and Case Officer of the Independent Redress Mechanism

Green Climate Fund