
Redress

Independent Redress Mechanism (IRM)

C-0003-Morocco / Extension of time for publication of initial steps report

11 June 2020



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IRM Extension of Time Decision – Initial Steps Report

GCF Project FP043 - *Saïss Water Conservation Project*

Date 11 June 2020

1. On 7 April 2020, the IRM declared this complaint eligible and published the eligibility determination on its website.¹
2. According to the IRM's Procedures and Guidelines (PGs),² the IRM has 60 calendar days from declaring a complaint eligible to consult with the complainant(s) and other potential parties, to, among others, ascertain whether the complainant and other potential parties would like to pursue problem solving. This is referred to as the initial steps phase of complaint processing, and the IRM's PGs stipulate that the IRM will publish a report on the IRM website of any agreement to pursue problem solving following this engagement within 5 calendar days of such agreement being reached.
3. In accordance with the PGs, the IRM's 60 calendar days to complete the initial steps phase came to an end on 6 June 2020. The initial steps in this case took longer than anticipated to complete as a result of challenges experienced due to the Covid-19 global pandemic, and the ensuing lockdown measures imposed in Morocco and elsewhere. The IRM was accordingly not able to conduct in-person interviews on site, and was restricted to virtual consultations with each potential party coordinated across several time zones.
4. Despite these challenges, the IRM was able to facilitate the parties' to reach agreement to pursue problem solving in this case on 6 June 2020 (the last day of the 60 day period). Given the situation with the Covid-19 pandemic described above, the initial steps report cannot be published within the stipulated 5 calendar days.
5. In order to ensure sufficient time for the preparation of the initial steps report, including necessary consultations, and for the reasons stated above, the IRM, acting in terms of paragraph 95 of the PGs, has decided to extend the time period for publishing the initial steps report from 11 June 2020 to 22 June 2020.

[Signed]

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¹ Available at: <https://irm.greenclimate.fund/sites/default/files/case/c0003-morocco-eligibility-determination-final-7-april-2020-publication.pdf>.

² Paragraph 36 of the IRM's PGs.