

Redress



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Independent Redress Mechanism

Grievances and Complaints

Extension of time decision – GCF Secretariat Response to Complaint

GCF Project: FP039

Case [C-0009-Egypt](#)

Date 20 May 2024

IRM Extension of Time Decision – Compliance Review

GCF Project **FP039 – GCF-EBRD Egypt Renewable Energy Financing Framework**

Date **20 May 2024**

1. On 9 December 2022, the IRM declared eligible two complaints submitted to the IRM in relation to GCF funded project/programme FP039, "*GCF-EBRD Egypt Renewable Energy Financing Framework*".¹ The Accredited Entity for this programme is the European Bank for Reconstruction and Development (EBRD). The complainants (**Complainant #1** and **Complainant #2**) raised a number of issues that were broadly grouped into concerns related to (i) community development, and (ii) labor and working conditions, for the purposes of complaints handling processes.
2. At the conclusion of the initial steps phase, Complainant #1 and Complainant #2 both agreed to consider problem solving under the facilitation of the IRM.² The problem-solving phase commenced on 7 April 2023 and concluded on 20 April 2024. At the conclusion of the problem-solving phase, a Problem-Solving Agreement on community-development issues was reached with parties, including Complainant #1 and Complainant #2.³
3. On matters related to labor and working conditions, a problem-solving agreement was reached with regard to the complaint brought forth by Complainant #1. Regarding the complaint brought forward by Complainant #2, parties were unable to reach an agreement and as a result, as of 27 April 2024, the IRM closed the problem-solving phase and referred Complainant #2's labor-related issues to compliance review.⁴
4. On 11 May 2024, the IRM, in accordance with paragraph 51 of its Procedures and Guidelines⁵, formally requested the GCF Secretariat to submit a response to the complaint submitted by Complainant #2 within twenty-one days of the communication i.e. on or before 01 June 2024.
5. On 17 May 2024, the Secretariat requested an extension of 10 calendar days to submit its response, citing the following reasons:
 - the response requires interdivisional collaboration and effort within the Secretariat;
 - the response needs input from the accredited entity, the EBRD;
 - the response needs to be shared with Senior Management of the Secretariat.
6. In order to ensure the full and proper processing of this case, parties must be provided adequate time to prepare and present their views. The IRM finds that the reasons given for the extension by the Secretariat are reasonable.

¹ Eligibility Determination can be found here: [C0009 Egypt | Independent Redress Mechanism | Green Climate Fund](#)

² The initial steps report is available at: <https://irm.greenclimate.fund/sites/default/files/case/initial-steps-report-c-0009-egypt-final-web.pdf>

³ Final Problem-Solving Conclusion Report – Community related matters: [Microsoft Word - IRM Case C0009 Final Problem Solving Conclusion Report \(Community Complaint\) web \(greenclimate.fund\)](#)

⁴ Final Problem-Solving Conclusion Report – Labor Complaints [Microsoft Word - IRM Case C0009 Final Problem Solving Conclusion Report \(Labour Complaints\) web \(002\) \(greenclimate.fund\)](#)

⁵ Available here: [2019 Procedures and Guidelines of the IRM | Independent Redress Mechanism | Green Climate Fund](#)

7. Acting in terms of paragraph 95 of the PGs, the IRM has decided to extend the time period for the Secretariat to provide a response from 01 June 2024 to 11 June 2024

[Signed]

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Approved By:
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