

# Redress



GREEN  
CLIMATE  
FUND

Independent  
Redress  
Mechanism

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## **Independent Redress Mechanism**

**Grievances and Complaints**

**Extension of time for initial steps**

**GCF Project: FP034**

**Case C-0012-Uganda**

**Date: 11 April 2025**

## IRM Extension of Time Decision – Initial Steps

**GCF Project** FP034 - Building Resilient Communities, Wetland Ecosystems and Associated Catchments in Uganda

**Date** 11 April 2025

1. On 11 January 2025, the IRM acknowledged a complaint concerning a fatal drowning incident in south-western Uganda with relevance to GCF funded project FP034 "Building Resilient Communities, Wetland Ecosystems and Associated Catchments in Uganda." The complaint relates to a drowning incident of an 8-year-old that occurred in March 2023. Following a review of project documentation, the IRM assessed that the pond or water retention facility was initially intended to be a part of livelihood-support activities being implemented under GCF Project FP034. The site is presently deemed "abandoned", constituting one of several "abandoned" sites that were previously part of GCF Project FP034. The IRM declared the case eligible on 10 February 2025.<sup>1</sup>
2. According to the IRM's Procedures and Guidelines (PGs),<sup>2</sup> the IRM has 60 calendar days from declaring a complaint eligible to conduct the initial steps phase, which includes consulting with the complainant(s) and other potential parties to:
  - a) understand the issues in the complaint;
  - b) provide further information regarding problem solving and compliance review;
  - c) ascertain whether the complainant would like to pursue problem solving and/or compliance review; and
  - d) ensure that the complainant is able to make an informed decision.
3. In accordance with the PGs, the IRM's 60 calendar days to complete the initial steps phase came to an end on 11 April 2025. During initial steps, the IRM engaged with complainants to explore options to address the concerns raised. Prior to the conclusion of the initial steps phase, it was determined that additional time would be needed by the IRM in order to structure and promote collaboration in case processing with the accountability mechanism of the Accredited Entity.
4. In order to ensure efficiency in the process of collaboration and/or joint processing of the complaint, the IRM, acting in terms of paragraph 95 of the PGs, has decided to extend the time period for completing the initial steps phase from 11 April 2025 to 09 June 2025.

[Signed]

**Preksha Krishna Kumar**  
Registrar and Case Officer  
Independent Redress Mechanism  
Green Climate Fund

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<sup>1</sup> The eligibility determination for is available at: <https://irm.greenclimate.fund/sites/default/files/case/determination-eligibility-c0012-uganda.pdf>

<sup>2</sup> <https://irm.greenclimate.fund/document/2019-procedures-and-guidelines-irm>