

Redress



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Independent
Redress
Mechanism

Independent Redress Mechanism

Grievances and Complaints

Extension of time for initial steps

GCF Project: FP034

Case C-0013-Uganda

Date: 10 June 2025

IRM Extension of Time Decision – Initial Steps

GCF Project **FP034 - Building Resilient Communities, Wetland Ecosystems and Associated Catchments in Uganda**

Date **10 June 2025**

1. On 11 March 2025, the IRM acknowledged receipt of a complaint filed by wetland-dependent communities residing in Rukungiri district in Uganda. The complainants requested and have been granted confidentiality, in accordance with IRM TOR and PGs. The complainants are represented by a civil society organization.
2. The complainants raised several concerns related to the implementation of the project in Nyambabi wetland system in Rukungiri district in November 2023. The complainants have alleged several adverse impacts including violation of property rights of wetland-dependent communities, destruction of homes, crops, trees and plantations, forced displacement of wetland-dependent communities with the presence of security forces and non-provision of alternative livelihoods.
3. On 10 April 2025, the IRM determined the complaint to be eligible. In accordance with the PGs, the IRM's 60 calendar days to complete the initial steps phase came to an end on 09 June 2025. During this period, the IRM team commenced engagements with complainants to explore options related to complaints handling processes i.e. dispute resolution and compliance review. Prior to the closure of the initial steps phase, complainants further engaged and filed their complaint with the UNDP Accountability Mechanism.
4. In order to ensure efficiency in the process of collaboration and/or joint processing of the complaint, the IRM, acting in terms of paragraph 95 of the PGs, has decided to extend the time period for completing the initial steps phase from 09 June 2025 to 18 July 2025.

[Signed]

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¹ The eligibility determination for is available at: <https://irm.greenclimate.fund/case/c0013-uganda>

² <https://irm.greenclimate.fund/document/2019-procedures-and-guidelines-irm>