

Redress



GREEN
CLIMATE
FUND

Independent
Redress
Mechanism

Independent Redress Mechanism

Grievances and Complaints

Extension of time for initial steps

GCF Project: FP034

Case C-0013-Uganda

Date: 25 July 2025

IRM Extension of Time Decision – Initial Steps

GCF Project **FP034 - Building Resilient Communities, Wetland Ecosystems and Associated Catchments in Uganda**

Date **25 July 2025**

1. On 11 March 2025, the IRM acknowledged receipt of a complaint filed by wetland-dependent communities residing in Rukungiri district in Uganda. The complainants requested and have been granted confidentiality, in accordance with IRM TOR and PGs. The complainants are represented by a civil society organization.
2. The complainants raised several concerns related to the implementation of the project in Nyambabi wetland system in Rukungiri district in November 2023. The complainants have alleged several adverse impacts including violation of property rights of wetland-dependent communities, destruction of homes, crops, trees and plantations, forced displacement of wetland-dependent communities with the presence of security forces and non-provision of alternative livelihoods.
3. On 10 April 2025, the IRM determined the complaint to be eligible. In accordance with the PGs, the IRM's 60 calendar days to complete the initial steps phase came to an end on 09 June 2025. The first extension of time decision was granted from 09 June to 18 July 2025, for the purpose of efficient case processing of the complaint filed jointly with the UNDP Accountability Mechanism.
4. During the initial steps phase, the IRM team commenced engagements with complainants to explore options related to complaints handling processes i.e. dispute resolution and compliance review. Prior to the 18 July 2025 deadline, the IRM team attempted to meet complainants in-person but was unable to do so due to unforeseen circumstances that prevented the safe passage of IRM delegation members in and out of the relevant district. The IRM has subsequently re-organized its engagements to account for this limitation.
5. In order to ensure complainants have adequate time to engage via virtual means with the IRM on choice of process, and at the request of complainant representatives, the IRM acting in terms of paragraph 95 of the PGs, has decided to extend the time period for completing the initial steps phase from 18 July 2025 to 31 August 2025.

[Signed]

Preksha Krishna Kumar

Registrar and Compliance Specialist
Independent Redress Mechanism
Green Climate Fund

¹ The eligibility determination for is available at: <https://irm.greenclimate.fund/case/c0013-uganda>

² <https://irm.greenclimate.fund/document/2019-procedures-and-guidelines-irm>