

Redress



GREEN
CLIMATE
FUND

Independent
Redress
Mechanism

Independent Redress Mechanism

**Grievances and Complaints Extension
of time for initial steps**

GCF Project: FP085

Case C-0014-Pakistan

Date: 19 June 2025

IRM Extension of Time Decision – Initial Steps

GCF Project FP085 - Green BRT Karachi

Date 19 June 2025

1. On 19 April 2025, the IRM declared eligible a complaint concerning GCF-funded Project FP085 "Green BRT Karachi." The complaint relates to issues arising from the implementation of project activities related to flood-proofing of roads and improving transport corridors in Karachi, Pakistan. The complainants have not requested confidentiality and comprise members of a local government authority, Union Committee 11, acting in their capacity as representatives of affected community members.
2. According to the IRM's Procedures and Guidelines (PGs),² the IRM has 60 calendar days from declaring a complaint eligible to conduct the initial steps phase, which includes consulting with the complainant(s) and other potential parties to:
 - a) understand the issues in the complaint;
 - b) provide further information regarding problem solving and compliance review;
 - c) ascertain whether the complainant would like to pursue problem solving and/or compliance review; and
 - d) ensure that the complainant is able to make an informed decision.
3. In accordance with the PGs, the IRM's 60 calendar days to complete the initial steps phase came to an end on 19 June 2025. During initial steps, the IRM engaged with complainants to explore options to address the concerns raised. Prior to the conclusion of the initial steps phase, it was determined that additional time would be needed by the IRM in order to structure and promote collaboration in case processing with the accountability mechanism of the Accredited Entity, which had also received the complaint and formally concluded its eligibility on 30 May 2025.
4. In order to ensure efficiency in the process of collaboration and/or joint processing of the complaint, the IRM, acting in terms of paragraph 95 of the PGs, has decided to extend the time period for completing the initial steps phase from 19 June 2025 to 31 August 2025.

[Signed]

Preksha Krishna Kumar
Registrar and Case Officer
Independent Redress Mechanism
Green Climate Fund

¹ The eligibility determination for is available at: <https://irm.greenclimate.fund/case/c-0014-pakistan>

² <https://irm.greenclimate.fund/document/2019-procedures-and-guidelines-irm>