Redress

GREEN CLIMATE FUND | Independent Redress Mechanism

Independent Redress Mechanism

Grievances and Complaints

Extension of time for Problem-Solving Phase

GCF Project: FP085

Case C-0014-Pakistan

Date: 9 November 2026

IRM Extension of Time Decision – Problem-Solving Phase

GCF Project FP085 - Green BRT Karachi

Date 9 November 2026

1. On 19 April 2025, the IRM declared eligible a complaint concerning GCF-funded Project FP085 "Green BRT Karachi.[1]" The complaint relates to issues arising from the implementation of project activities related to flood-proofing of roads and improving transport corridors in Karachi, Pakistan. The complainants have not requested confidentiality and comprise members of a local government authority, Union Council-11, acting in their capacity as representatives of affected community members.

2. Following the IRM's determination of eligibility, the IRM team commenced engagements with the complainants and other stakeholders in the initial steps phase to better understand the issues in the complaint and to provide further information on the two complaint handling modalities. The Initial Steps Phase concluded on 31 August 2025 and the IRM referred the complaint to the problem-solving phase.[3]

3. The complainants have also filed a complaint with the Accredited Entity's accountability mechanism (the Asian Development Bank's Office of the Special Project Facilitator (OSPF)). In order to avoid duplication of efforts, and to better align processes in relation to the common issues raised in the complaint, the IRM team and OSPF team agreed to coordinate subsequent meetings and communications with all relevant stakeholders to the process, with OSPF acting as the lead accountability mechanism in the problem-solving process and the IRM following their lead.

4. According to paragraph 40 of the IRM's Procedures and Guidelines (PGs),[2] problem solving should ordinarily be completed within one (1) year of the parties' agreement to pursue it. The one-year period elapsed on 31 August 2026.

5. Prior to the conclusion of the Problem-Solving phase, the IRM determined that additional time would be needed for pending actions to be completed by parties and, acting in terms of paragraph 95 of the PGs, decided to extend the time period for completing the problem-solving phase from 31 August 2026 to 31 December 2026.

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[1] The eligibility determination for is available at: https://irm.greenclimate.fund/case/c-0014-pakistan

[2] https://irm.greenclimate.fund/document/2019-procedures-and-guidelines-irm

[3] https://irm.greenclimate.fund/sites/default/files/case/initial-steps-report-c-0014.pdf