

Redress



GREEN
CLIMATE
FUND

Independent
Redress
Mechanism

Independent Redress Mechanism

Grievances and Complaints

Extension of time for initial steps GCF

Project: FP203

Case C-0018-Colombia

Date: 8 May 2026

IRM Extension of Time Decision – Initial Steps

GCF Project FP203 - Heritage Colombia (HECO): Maximizing the Contributions of Sustainably Managed Landscapes in Colombia for Achievement of Climate Goals

Date 8 May 2026

1. On 12 December 2025, the IRM registered a complaint pertaining to GCF Project FP203 “Heritage Colombia (HECO): Maximizing the Contributions of Sustainably Managed Landscapes in Colombia for Achievement of Climate Goals.” The complainant states that they were formerly employed under the GCF Project, working within one of the Executing Entities. The complainant has requested confidentiality, which has been granted in accordance with the IRM's Terms of Reference and Procedures and Guidelines. On 2 February 2026, the complaint was declared eligible.
2. According to the IRM’s Procedures and Guidelines (PGs),² the IRM has 60 calendar days from declaring a complaint eligible to conduct the initial steps phase, which includes consulting with the complainant(s) and other potential parties to:
 - a) understand the issues in the complaint;
 - b) provide further information regarding problem solving and compliance review;
 - c) ascertain whether the complainant would like to pursue problem solving and/or compliance review; and
 - d) ensure that the complainant is able to make an informed decision.
3. In accordance with the PGs, the IRM’s 60 calendar days to complete the initial steps phase came to an end on 3 April 2026. The IRM initially granted an extension of the time for the conclusion of the Initial Steps Phase through 30 April 2026 and subsequently 18 May 2026, noting that additional time would be needed to share information and gather perspectives from the complainant and relevant parties, in order to make an informed decision on next steps.
4. Therefore, the IRM, acting in terms of paragraph 95 of the PGs, has decided to extend the time period for completing the initial steps phase from 3 April 2026 to 18 May 2026.

[Signed]

Preksha Krishna Kumar
Registrar and Compliance Specialist
Independent Redress Mechanism
Green Climate Fund

¹ The eligibility determination for is available at: <https://irm.greenclimate.fund/sites/default/files/case/eligibility-determination-c0016-colombia.pdf>

² <https://irm.greenclimate.fund/document/2019-procedures-and-guidelines-irm>