Redress

GREEN CLIMATE FUND | Independent Redress Mechanism

Independent Redress Mechanism

Grievances and Complaints

Extension of time for initial steps

GCF Project: FP085

Case C-0020-Pakistan

Date: 16 November 2026

IRM Extension of Time Decision – Initial Steps

GCF Project FP085 - Green BRT Karachi

Date: 16 November 2026

1. On 6 August 2026, the IRM declared eligible a complaint concerning GCF-funded Project FP085 "Green BRT Karachi." The complaint relates to issues arising from the implementation of project activities related to flood-proofing of roads and improving transport corridors in Karachi, Pakistan. The complainants have not requested confidentiality and comprise members of a local government authority, Union Council 8-Gulshan Town, acting in their capacity as representatives of affected community members.

2. According to the IRM's Procedures and Guidelines (PGs),[2] the IRM has 60 calendar days from declaring a complaint eligible to conduct the initial steps phase, which includes consulting with the complainant(s) and other potential parties to:
   a) understand the issues in the complaint;
   b) provide further information regarding problem solving and compliance review;
   c) ascertain whether the complainant would like to pursue problem solving and/or compliance review; and
   d) ensure that the complainant is able to make an informed decision.

3. In accordance with the PGs, the IRM's 60 calendar days to complete the initial steps phase came to an end on 5 October 2026. The IRM, in consultation with parties, decided to extend the time period for completing the initial steps phase from 5 October 2026 to 30 November 2026.

4. The IRM has determined that additional time would be needed in order to complete engagements with parties, including in-person engagements with affected communities.

5. Acting in terms of paragraph 95 of the PGs, the IRM has decided to further extend the time period for completing the initial steps phase from 30 November 2026 to 31 December 2026.

[1] The eligibility determination for is available at: https://irm.greenclimate.fund/case/c-0020-pakistan

[2] https://irm.greenclimate.fund/document/2019-procedures-and-guidelines-irm