



OFFICE OF THE
UNION COMMITTEE NO-11
Behind Jacob Line / TMC Jinnah Town
Sub Division Firozabad, District East Karachi



Reference No. 45/JT/UC11

Date: 03/16/2025

**SUBJECT: URGENT COMPLAINT REGARDING ONGOING ADB FUNDED KARACHI
BUS RAPID TRANSIT RED LINE PROJECT NO. (47279-002) - LOT 2**

This initiative marks a significant step towards enhancing public transportation, improving mobility, and fostering sustainable urban development. On the other hand, we are writing to formally express our concerns and lodge a complaint regarding the ongoing Karachi Bus Rapid Transit Red Line Project (BRT) that is severely impacting our community and multiple surrounding areas. While we understand the importance of infrastructural development, the manner in which this project is being executed is causing significant distress to the residents.

Currently work is being carried out at **Dadabhoy Nauroji Road** (Peoples Secretariat to Society) for storm water drainage system, as Lot-2 Contract works is awarded to [REDACTED] but the work is being carried out in an improper manner, they are breaking down the existing water lines, sewerage lines, piling up tons of debris on fast running road during construction work.

There are several Schools, a big Church, Mosques near construction site, community streets sewage lines are over flowing due to the construction work.

Following below are the main issues facing by multiple communities:

1. **Improper Execution and Mismanagement:** The construction work is being carried out in an unorganized and reckless manner, leading to severe disruptions in daily life. The contractor and engineers responsible for the project are failing to follow proper protocols, resulting in unnecessary hardships for the residents.
2. **Destruction of Utilities and Infrastructure:** The project has led to the destruction of essential utilities, including water pipelines and sewage systems, leaving residents without basic necessities for prolonged periods. No effective measures are being taken to restore these services in a timely manner, exacerbating the suffering of the community.
3. **Lack of Consultation with Local Authorities:** The local elected authorities have not been taken on board regarding the execution of this project. Their exclusion has resulted in poor planning and a lack of coordination, further worsening the already dire situation.
4. **Adverse Impact on Daily Life:** The ongoing construction has created hazardous conditions, making roads inaccessible, increasing pollution, and putting the safety of pedestrians, especially children and the elderly, at risk. Businesses in the affected areas are also suffering due to reduced accessibility.

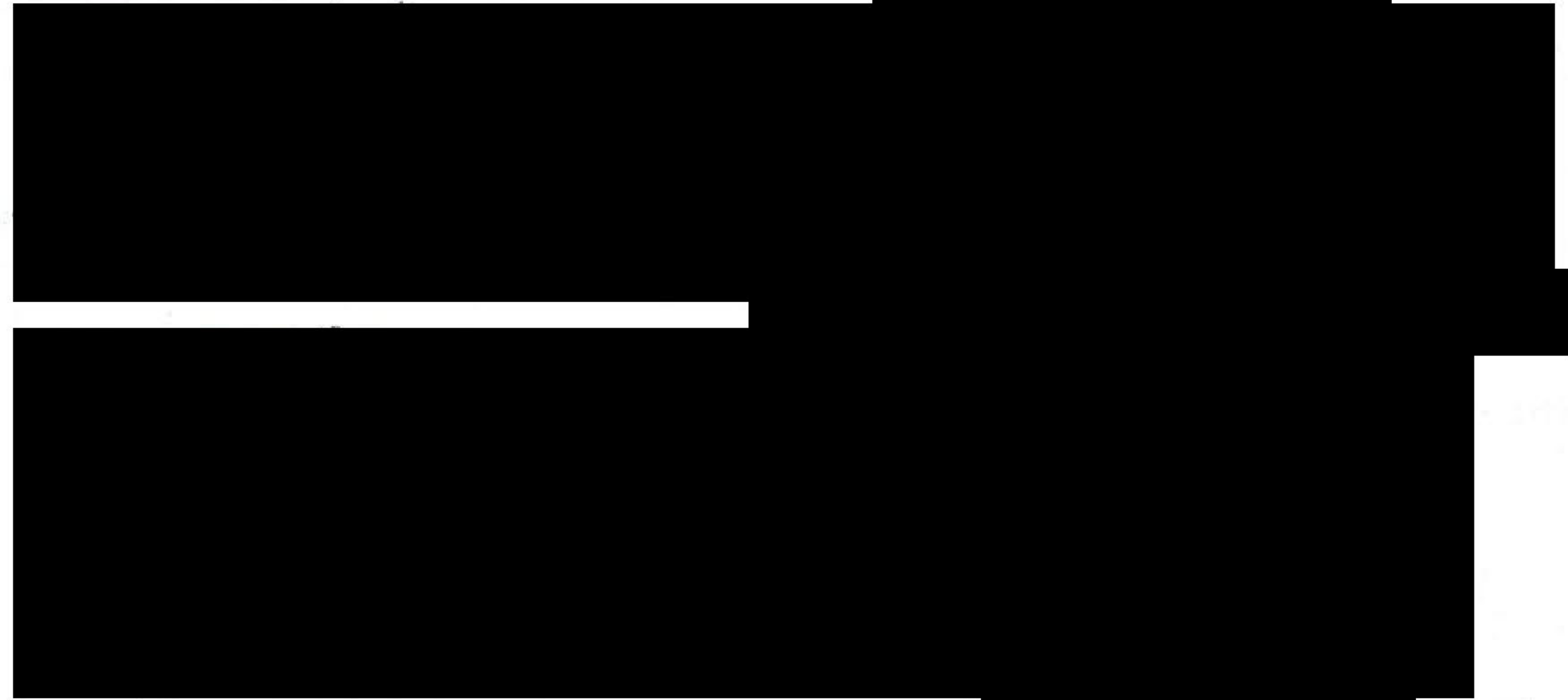
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We demand immediate corrective actions, including proper oversight of the project, engagement with local authorities, and a structured plan to minimize the impact on residents. The concerned authorities must ensure that contractors and engineers adhere to best practices and prioritize the well-being of the community.

We urge you to address this matter at the earliest and provide a detailed response outlining the steps being taken to rectify the situation. If no action is taken, we will have no choice but to escalate this complaint to other higher authorities.

We hope for your prompt attention and resolution of these issues.

Please find attached pictures for evidences.



A copy is forwarded for information & necessary action to:

1. Executive Director, Green Climate Fund.
2. Chief Investment Officer, Asian Infrastructure Investment Bank.
3. French Development Agency (Agence Française de Développement), AFD Headquarters.
4. Managing Director, Sindh Mass Transit Authority (SMTA).
5. Minister Transport & Mass Transit Department.
6. Chairman, TransKarachi, Government of Sindh.
7. Director, TransKarachi, Government of Sindh.
8. Chief Minister, Sindh, Karachi.
9. The Mayor, Karachi.
10. The Hon'ble Chief Justice, High Court, Sindh.
11. Registrar, Sindh High Court, Karachi.
12. AM Associates, Head Office, Islamabad.
13. Human Rights Commission of Pakistan.
14. The Commissioner Karachi.
15. Principal Secretary to Chief Minister, Sindh, Karachi.
16. Opposition Leader, City Council, KMC.
17. Chairman Jinnah Town, District East, Karachi.
18. MD, Karachi Water & Sewerage Corporation.
19. S.E District East, Karachi Water & Sewerage Corporation.
20. Office Copy.