



GREEN
CLIMATE
FUND

Independent
Redress
Mechanism

IRM Capacity Building and Outreach workshop - Kigali, Rwanda

Updated: 3 May 2023

Overview

As part of its mandate to provide redress and advance accountability at the Green Climate Fund, the Independent Redress Mechanism (IRM) is tasked with capacity building and outreach functions.

The IRM works with GCF Accredited Entities to help them build capacity related to grievance mechanisms and procedures. These grievance redress mechanisms (GRMs) work to address complaints at the project or programme level.

At the same time, the IRM seeks to share lessons about its experiences and increase awareness of its role and work among potential complainants and requesters, civil society (CSOs) and the public generally.

Capacity Building and Outreach Workshop

To build the capacity of the GRMs of GCF Accredited Entities and increase awareness of the IRM with civil society, the IRM will host a 4-day joint capacity building and outreach workshop in Africa.

A fifth day will be managed by the Independent Integrity Unit (IIU) and will focus on integrity issues. For CSOs interested in integrity issues, you can indicate your interest to participate in the Friday session.

The workshop is tentatively scheduled for 24-28 July 2023 and will be conducted in English.

Tentative location

- Kigali, Rwanda (first choice)
- Nairobi, Kenya (alternative choice)

Target audience

The IRM is looking to invite approximately 10 GRM participants and 10 CSO participants based in Africa. The IRM will cover the costs of participants coming from outside of the venue location.

- GRM participants should be working on issues around redress, audit, environmental and social standards, governance, etc.
- CSO participants should be working on issues around climate justice, environmental law, human rights, etc.

While multiple participants can come from the same country, participation is limited to one person per organisation.

Participation

Grievance Redress Mechanisms of Accredited Entities

- Interested GRMs can indicate their interest in [this form](#).

Civil Society Organisations

- Interested CSOs can indicate their interest in [this form](#).

The deadline to indicate interest is **24 May 2023**. Selected participants will be notified in May.

Agenda

| | Monday | Tuesday | Wednesday | Thursday | Friday |
|--------------------------|--------|---------|-----------|----------|--------|
| Session organiser | IRM | IRM | IRM | IRM | IIU |
| Audience | GRM | GRM | GRM | GRM (AM) | |
| | | CSO | CSO | CSO | CSO |

Monday

| Time | Topic | Audience |
|-------|--|----------|
| AM | Introduction | GRMs |
| AM | Module 1: Why DAEs need effective GRMs | GRMs |
| Lunch | | |



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| PM | Module 2: Principles for an Effective GRM | GRMs |
| PM | Module 3: Establishing a GRM | GRMs |

Tuesday

| Time | Topic | Audience |
|-------|-----------------------------------|---------------|
| AM | Introduction | CSOs |
| | Review from yesterday | GRMs |
| AM | GCF ecosystem and role of the IRM | CSOs |
| | Module 4: Operating a GRM | GRMs |
| Lunch | | |
| PM | Module 5: complex grievances | GRMs and CSOs |
| PM | Module 6: closing a case | GRMs and CSOs |

Wednesday

| Time | Topic | Audience |
|-------|---|---------------|
| AM | Review from yesterday | GRMs and CSOs |
| AM | Module 7: Learning from GRMs | GRMs and CSOs |
| AM | Experience on the ground: Shared insights from GRMs, CSOs, etc. | GRMs and CSOs |
| Lunch | | |
| PM | Module 8: Project-level GRMs | GRMs and CSOs |
| PM | Module 9: Accountability and Compliance | GRMs and CSOs |

Thursday

| Time | Topic | Audience |
|-------|--|---------------|
| AM | Review from yesterday | GRMs and CSOs |
| AM | Module 10: Outreach and Communications (w/experience from the IRM) | GRMs and CSOs |
| AM | Board game and Jeopardy | GRMs and CSOs |
| AM | Closing for GRMs | GRMs |
| Lunch | | |
| PM | How to file a complaint | CSOs |



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| PM | Thematic sessions – GBV, retaliation, IPs, etc. | CSOs |
| PM | Closing for CSOs | CSOs |

Friday

| Time | Topic | Audience |
|-------|-------|----------|
| AM | IIU | CSOs |
| Lunch | | |
| PM | IIU | CSOs |