

11th GRAM Partnership webinar – Increasing Access to Grievance Mechanisms

Background

For a grievance mechanism to effectively fulfill its role, affected communities need to know that it exists, have trust in the mechanism and be able to access it. As a way to ensure grievance mechanisms are fit for purpose, the UN Guiding Principles on Business and Human Rights (UNGPs) outline eight effectiveness criteria, which include: 1) Legitimacy; 2) Accessibility; 3) Predictability; 4) Equitability; 5) Transparency; 6) Rights compatibility; 7) Continuous learning; and 8) Engagement and dialogue.

In the 11th webinar of the GRAM Partnership, we will focus on the second criterion - accessibility. This criterion underscores the need for grievance mechanisms to be widely known across stakeholder groups and to offer sufficient support for accessibility. We'll explore the challenges that communities encounter and examine practical examples of how grievance mechanisms have ensured accessibility.

The Grievance Redress and Accountability Mechanism (GRAM) partnership was created to offer leadership, a learning and knowledge platform and a meeting space to an increasing number of GRAMs that are emerging in different spheres.

Logistical information

- **Date**: Wednesday, 3 April 2024

- **Time**: 08:00-09:30 NYC; 14:00-15:30 Geneva; 21:00-22:30 Korea

- **Registration**: https://gcfund-

org.zoom.us/meeting/register/tJMrdeyurTMsE9Lf2 XxPdNpRGVw3TXXCqxI

Panellists

- Peter Carlson, Communications Officer, Independent Redress Mechanism of the Green Climate Fund
- **Ben Shea**, Human Rights Officer, Office of the United Nations High Commissioner for Human Rights (OHCHR)
- **Herve Makebel**, Head of the Climate, Energy and DRR Department, Young Volunteers for Environment Cameroon
- Christine Reddell, Case and Policy Specialist, Social and Environmental Compliance Unit (SECU) of UNDP



Agenda

Time NYC	Time Korea	Title	Description
08:00 - 08:10	21:00 – 21:10	Welcome and introduction. (Peter Carlson, IRM)	 Explain agenda, house rules, how to use Zoom, Q&A, etc. Introduce the GRAM Partnership
08:10 - 08:25	21:10 - 21:25	Accessibility as an effectiveness criterion (Ben Shea, OHCHR)	 Provide an overview of the UNGPs and the accessibility criterion Outline challenges faced by communities in accessing GRMs
08:25 – 08:40	21:25 – 21:40	Proactive awareness raising: IRM CSO advocacy grant in Cameroon (Peter Carlson, IRM and Herve Makebel, YVE Cameroon)	 Outline IRM's advocacy grant Share how YVE Cameroon engaged with local communities in Cameroon
08:40 - 08:55	21:40 - 21:55	User-friendly design: (Christine Reddell, SECU UNDP)	Describe how SECU UNDP has designed accessibility to ensure all affected communities are reached
08:55 – 09:30	22:55 – 22:30	Q&A and Conclusions (Peter Carlson, IRM)	 Q&A Summary Group photo